

IDAHO FALLS DENTAL GROUP

Thank you for choosing Idaho Falls Dental Group! Our goal is to provide you with the finest dental care in the most pleasant and efficient manner possible. We know that to control dental costs and maintain close patient relations, a clear understanding and agreement on the financial aspect of treatment is essential.

Payment for Services:

Payment in full at the time of service is required unless prior arrangements have been made with our office. We'll accept cash, check, most major credit cards, and dental charge cards for those that qualify. It may be possible to offer an extended payment plan (on approved credit) customized to meet your financial needs. As with any credit plan, a monthly service charge is applied for extension of credit. This charge is 1.75% per month (21% per annum) after 90 days or minimum of \$0.50 per month. There are no interest or service charges on outstanding balances less than 90 days old.

State Medicaid:

Your eligibility card must be presented each visit. Without your card, we cannot render treatment.

Insurance:

Your insurance policy is a contract between you and your insurance carrier. However, we accept assignment of your insurance benefits. And as a service, we will bill your insurance company for you. However, we cannot do so without correct, complete and updated insurance information from you. Extended delays in payment from an insurance company are often due to incorrect information received from the patient, or failure of the patient to notify us when they have changed insurances. We request that insurance subscribers pay for their estimated share of the treatment charges as they are incurred, taking into account deductibles, maximum limits, non-covered services, and patients' share of covered benefits. We will do everything we can to maximize your benefits, but we have no control over what your carrier will, or will not cover. If your insurance company has not responded to a claim within 30 days, please contact them directly for best results. After 90 days, accounts with insurance claims pending will begin to accrue interest charges along with all other accounts.

Minors:

The adult accompanying a minor and/or parents are responsible for all dental treatment charges. Unaccompanied minors may be denied non-emergency treatment unless the financially responsible person is there or has made prior arrangements.

Please do not leave small children unattended in the reception area.

Missed Appointments:

An appointment is a personal reservation of the doctor and his staff's time. Please help us serve you better and hold down dental costs by keeping your appointments. Missed appointments, unless cancelled 24 hours in advance, may be subject to a charge at the rate of a normal office visit. Repeat offenders may be dismissed from the practice entirely. We respect your time as well, and will always strive to stay on time and minimize your wait. By nature of the profession, we must care for emergencies on a daily basis, and sometimes this will cause a delay in your appointment.

Thank you for reviewing our office and financial policy. Please understand policies exist in order for our practice to remain viable. We want you to be well informed. We will be happy to answer any questions you may have.

(signature of responsible party)

(date)